

# Industry Qualification Structure

# for Fire, Emergency & Security Systems

# **ECS CARDS**

#### In association with















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#### 1. Objectives

Following the launch of the Fire, Emergency and Security Systems (FESS) Trailblazer and setting the standard at Level 3 for new entrants to the industry, an Occupational Qualification Structure leading to ECS card recognition has been agreed and will be introduced from 1 July 2020.

This has been developed by an industry working group formed of trade associations and employer representatives, and the proposals were subject to wider industry consultation. The new structure aligns with the future of the Fire, Emergency and Security Systems sector and also addresses the fragmented skills within our current workforce.

With this, it was necessary to find a way to recognise people within four current workforce to ensure unnecessary barriers were not put in place, stifling their ability to do their jobs.

Whilst the benchmark for new entrants into industry is set at Level 3, the working group identified a need to create a route which can compensate for differences in training, experience or qualifications for those already in the industry, thus recognising a minimum standard for those who install and maintain fire, emergency and security systems.

#### 2. ECS Card

The Electrotechnical Certification Scheme (ECS) is a partner of the Construction Skills Certification Scheme (CSCS), instantly recognisable within the electrotechnical industry to allow card holders to demonstrate their credentials to others; from employers and clients to business contacts and colleagues.

A key strength of ECS and its partnership with CSCS is enabling operatives with the appropriate card to access work on construction sites across the UK. The relationship also ensures that the various constituencies served by ECS can influence and stay aligned with broader strategic developments, such as the Construction Leadership Council (CLC) requirements for a fully-qualified workforce.

#### 3. Industry recognised assessment for Systems Operatives

To recognise existing workers within the sector, an industry recognised assessment is to be introduced for a defined period of time. The industry recognised assessment is a 30 question multiple choice test with questions randomly chosen from a bank of questions.

Candidates will select one of four pathways: Fire; Security; Fire & Security; Fire & Emergency Lighting. They will have 30 minutes to complete the test which is a 'closed book' assessment. The tests have a pass mark of 80% (24/30 questions answered correctly). Candidates will also need to pass the ECS HSE test before applying for their ECS card.

The multiple choice tests have been developed by independent assessment experts with technical question input from industry, to ensure the assessment meets any ECS / external requirements around validity and robustness.

Revision guides have been developed for each pathway, with details of the areas being assessed and sample questions. Candidates are strongly encouraged to read these carefully before booking their assessment.

### 4. Industry Qualification Structure for ECS Cards

The table below reflects the proposals agreed by BSIA, FESS Employer Group, FIA, FSA, SSAIB and SELECT on 21 April 2020. The proposed criteria and card structure apply to all pathways (Fire; Security; Fire & Security; Fire and Emergency Systems).

JOB ROLE	ASSESSMENT/QUALIFICATION	INDUSTRY COMMENT
Labourer/Ancillary Operative (Level 1)	Standard Level 1 qualification to achieve an ECS Labourer card	No change; confirm original proposition
Trainee	Evidence of being on a formal training programme - plus up to date Health & Safety recognised qualification (could be ECS HSE test)	Card will be available for 2 years and is non renewable
Apprentice	Evidence of being on a formal industry apprenticeship (eg FESS Standard; Modern Apprenticeship in Electronic Fire and Security Systems SVQF6) - plus up to date Health & Safety recognised qualification (could be ECS HSE test)	No change; confirm original proposition
Systems Operative (Level 2 standard)	Industry recognised multiple choice assessment for a chosen pathway (at level 2 standard) + ECS H&S Test	Card will be available for a 5 year period from 1 July 2020 for existing workers and those completing a Trainee route who are not enrolled on an apprenticeship. It will be renewable only if obtained within this time period for workers who are unable or not required to progress to Level 3 standard. Industry aspiration is to qualify workforce to Level 3 where feasible. The card will be closed to new entrants from July 2025 when a review will take place to determine whether the industry (or sub sectors of it) wishes to retain this card for those who already hold it. If so, a competency assessment pitched at level 2 will need to be developed and completed in addition to the knowledge and HSE tests.
Systems Technician (Level 3)	Successfully complete the FESS Apprenticeship Standard or Modern Apprenticeship in Electronic Fire and Security Systems SVQF6 + ECS H&S Test OR Complete FESS Experienced Worker Assessment	EWA will mirror content of apprenticeship to ensure a consistent industry standard. Recognition of Prior Learning (RPL) will be used to recognise approved qualifications and experience; technology enabled assessment will be used where appropriate to reduce cost. An industry group will determine the criteria for accepting appropriate existing industry qualifications as RPL credits against the EWA criteria.
Technical Manager (Level 4)	FESS Technician Occupation Card + Meet the requirements of the ECS Managers Card	No change; confirm original proposition

## 5. Fire & Security Proposed Occupational Qualification Structure

**Appropriate CPD** 



**Level 3 FESS Apprenticeship Standard** 

#### One of 4 Pathways:

- Fire
- Security
- Fire & Security
- Fire & Emergency Lighting
- Includes Assessment of Competence / EPA

Systems Operative Level 2 multiple choice assessment

Practical training/ assessment to be agreed

New Entrants (School Leavers, Adults Re-Training etc)

# Skilled Worker

**Experienced Workers** 

#### **Experienced Worker Assessment - Level 3**

- Includes technology based assessment for Chosen Pathway mapped against Apprenticeship Standard
- Includes recognition processes for prior learning (e.g. technical certificates)
- Minimum 5 years verified industry experience

#### **Systems Operative Level 2**

- Multiple choice assessment in chosen pathway
- Knowledge assessment available for 5 years; review requirement in 2025

**Experienced Workers** within the Industry

## 6. FESS Experienced Worker Assessment & Learner Journey

# **KEY POINTS**

- Mirrors apprenticeship content to ensure consistent industry standard
- Recognises prior learning/qualifications (criteria defined by industry)
- Use of technology based assessment where appropriate to reduce cost and increase efficiency
- Industry defines eligibility criteria (e.g. XX years working in industry)

# STEP .

- Register for EWA
- Complete Skills Scan to map individual experience and learning against requirements and identify gaps

STEP 2

- Technology based independent assessment process against required knowledge, skills and behaviours
- Industry defined evidence requirements

STEP 3

• Independent End Assessment of (a) elements not demonstrated under Step 2 and (b) elements where industry has mandated specific assessment approaches (e.g. observed practical, professional discussion)

Award of FESS EWA in chosen pathway

Eligible for ECS FESS Gold Card (valid ECS HSE test also required)

#### 7. ECS FESS Assessment Guide

The Fire, Emergency and Security Systems (FESS) industry has identified four occupations for a FESS Systems Operative in Fire Systems, Fire and Security Systems, Security Systems and Fire and Emergency Systems.

To apply for an ECS card as a FESS Systems Operative the applicant must hold a valid ECS Health, Safety and Environmental (HS&E) assessment plus the pathway specific FESS assessment for the ECS occupation that is being applied for. The ECS HS&E assessment must be booked and taken separately from the FESS assessment (although the two separate assessments may be taken consecutively at the same venue). For full details of FESS ECS card requirements please see www.ecscard.org.uk/fess

#### There are four multiple-choice assessments available:

- Fire
- Fire and Emergency Lighting
- Security
- Security and Fire

The delegate MUST sit the correct multiple-choice assessment that corresponds to the ECS card occupation that they are applying for. (Note: If applicants require ECS card recognition in multiple pathways, they can sit additional tests. Emergency Lighting is not currently available as a standalone assessment. Operatives requiring this will need to take the combined Fire & Emergency Lighting assessment, along with the Security assessment if additional accreditation is required.

#### **Assessment Availability**

The FESS assessments are available from the JIB, ECA (through Certsure), Unite the Union, JIB registered and preferred Training Providers. In addition, some employers may have the ability to provide the invigilated assessment to their directly employed staff.

#### **About the Assessment**

Each assessment consists of 30 questions across a range of topics relevant to the chosen FESS occupation to be completed in 30 minutes. Each question will require the correct answer to be selected from a choice of four possible answers given. The pass mark is 24 (80%) correctly answered questions.

The pathways topics and the detailed assessment criteria are detailed below. A separate revision guide for each pathway is available on the ECS website for free download. The guides contain sample questions and candidates are strongly encouraged to study these before undertaking the assessment.

### 8. Criteria for Assessments

ASSESSMENT AREA – LEVEL 2	CRITERIA FOR ASSESSMENT - GENERAL	NOTES / COMMENTS / OBSERVATIONS
SAFETY CRITICAL - ALL PATHWAYS		
Electrical safety	Ability to identify and isolate the electrical circuit to be worked on	Describe Safe Isolation procedures and the test equipment / proving unit used. Describe reinstatement process and handover to authorised persons.

ASSESSMENT AREA – LEVEL 2	CRITERIA FOR ASSESSMENT - GENERAL	NOTES / COMMENTS / OBSERVATIONS
CORE SKILLS - ALL PATHWAYS		
Working safely	<ul> <li>Understanding and application of H&amp;S legislation</li> <li>ECS card obtained?</li> </ul>	Check understanding, awareness and application of legislation / Codes of Practice's and safe working practices Describe risk assessments responsibilities and reporting procedures. Give examples of safety procedures when working at heights.
Communication	Communicate in a clear, articulate and appropriate manner – oral, written etc.	Communicate with clients, other trades, own personnel etc. Using oral, electronic, written medium. Give an example of who you have communicated an important issues to clients other trades and colleagues
Customer service	<ul> <li>Understand the principles of good customer service</li> <li>Building relationships</li> <li>Managing conflict and dispute</li> </ul>	Articulate an understanding of good practise and give examples of acceptable behaviours when dealing with clients. Give Examples of relationship building with client and trades.  Explain complaints procedures and the escalation process and policies.
Commercial awareness	<ul> <li>Managing time of self (and others if relevant)</li> <li>Demonstrate job planning considering the needs of others</li> </ul>	Explain consequences of missing completion and handover target. Describe escalation process for anticipated delays.
Environmental awareness	<ul> <li>Understand and apply environmental legislation</li> <li>Understand the impact on the environment</li> </ul>	Legislation such as WEEE, Asbestos, Company processes for recycling of electrical components / recycling of goods. Hazardous material controls and storage.

ASSESSMENT AREA – LEVEL 2	CRITERIA FOR ASSESSMENT - GENERAL	NOTES / COMMENTS / OBSERVATIONS
SECURITY PATHWAY  Note: Applicable to I&HAS,  VSS or Access Control		
Planning & design	<ul> <li>Understand risk assessment and method statements for the installation</li> <li>Ability to select (and locate) the correct components for the application</li> </ul>	Demonstrate awareness and adherence to TS 50131-7 & PD 6662 for Intruder & HAS BS EN 62676-4 for Video Surveillance Systems BS EN 60839-11-1 for Access Control
Installation	<ul> <li>Ability to install to the agreed design proposal (specification)</li> <li>Is the system installed to relevant industry standards, codes of practice and legislation?</li> <li>Ability to electrically test cables and interconnections</li> <li>Correct programming of the security system to meet the design proposal?</li> <li>Ability to demonstrate handover of non-complex security systems to the client or their representative</li> </ul>	Consider the correct cable containment is used. Consider the correct type and use of cable. Are the right components used / locations correct? Are any changes to the design needed; if so, how is this communicated to company and/or client?
Maintenance Note: Applicable to preventative and corrective maintenance	<ul> <li>Ability to carry out preventative maintenance to the systems in accordance with industry standards and codes of practice</li> <li>Ability to identify &amp; repair faults on security system</li> <li>Correct completion of company maintenance documentation</li> </ul>	Faults on a system may include one or more of the following: components, interconnections, power, environmental, network or notification faults and operator error.

ASSESSMENT AREA – LEVEL 2	CRITERIA FOR ASSESSMENT - GENERAL	NOTES / COMMENTS / OBSERVATIONS
FIRE PATHWAY  Note: Applicable to Analogue and addressable fire systems		
Planning & design	<ul> <li>Understand risk assessment and method statements for the installation</li> <li>Ability to select (and locate) the correct components for the fire alarm system</li> </ul>	Demonstrate awareness and adherence to BS 5839.
Installation	<ul> <li>Ability to install to the agreed design proposal (specification)</li> <li>Is the system installed to relevant industry standards, codes of practice and legislation?</li> <li>Ability to electrically test cables and interconnections</li> <li>Correct programming of the fire alarm system to meet the design proposal?</li> </ul>	Consider the correct cable containment and fixing methods are used. Consider the correct type and use of cable. Are the right components used / locations correct? Are any changes to the design needed; if so, how is this communicated to company and/or client?
Maintenance Note: Applicable to preventative and corrective maintenance	<ul> <li>Ability to carry out preventative maintenance to the system in accordance with industry standards and code of practice</li> <li>Ability to identify &amp; repair faults on a fire alarm system</li> <li>Correct completion of company maintenance documentation</li> <li>Ability to demonstrate the fire detection and alarm to the client or their representative</li> </ul>	Faults on a system may include one or more of the following: components, interconnections, power, environmental, earth fault, load testing, and notification faults.  Demonstrate the smoke simulation to trigger detectors  Correct operation of auto detection, manual call points, door release units etc.  Describe the types of compliance certificates there are and the common fields need to be filled.  Describe the reason of a premises logbook and what is recorded.  Describe the importance of good documentation to include detector selection, application, system configuration cause and effect.  Describe the responsible obligations on daily weekly and annual test procedures.  Describe how you instruct the responsible person on operating a system to fulfil their obligations.

ASSESSMENT AREA – LEVEL 2	CRITERIA FOR ASSESSMENT - GENERAL	NOTES / COMMENTS / OBSERVATIONS
EMERGENCY LIGHTING PATHWAY Note: Applicable to self- contained and central battery systems		
Planning & design	<ul> <li>Understand and apply risk assessment to allow the planning of the installation</li> <li>Ability to select (and locate) the correct components for the system</li> </ul>	Demonstrate awareness and adherence to BS5266 and BS 7671.
Installation	<ul> <li>Ability to install to the agreed design proposal (specification)</li> <li>Is the system installed to relevant industry standards, codes of practice and legislation?</li> <li>Ability to test the emergency lighting installation</li> <li>Ensure correct programming and operation of devices to meet the design proposal</li> </ul>	Consider the correct cable containment is used. Consider the correct type and use of cable. Are the right components used and locations correct? Location at points of emphasis and spacing. Disability glare. Are any changes to the design needed; if so, how is this communicated to company and/or client? Describe the correct positioning to achieve relevant Lux levels.
Maintenance Note: Applicable to preventative and corrective maintenance	<ul> <li>Ability to carry out preventative maintenance to the system in accordance with industry standards and code of practice</li> <li>Ability to identify &amp; repair faults on the system</li> <li>Correct completion of company maintenance documentation</li> <li>Ability to demonstrate the system to the client or their representative</li> </ul>	Faults on a system may include one or more of the following: components, interconnections, power / charge fail, environmental, earth fault, load fault, tube / lamp / LED failure.  Devices could include: self -contained NM, ME lights, Central battery systems, Test points, switches , appropriate diffusers and signage.  Carry out electrical tests such as earth fault loop impedance.  Describe the reason of a premises logbook and what is recorded.  Describe the importance of good documentation.  Describe the responsible obligations on daily, weekly, monthly and annual test procedures.  Describe how you instruct the responsible person in operating a system to fulfil their obligations.